

From: Craig Erickson/=TMS/Toyota Sent:7/10/2008 3:57 PM.  
To: [ - ] Scott Stewart/=TMS/Toyota@Toyota.  
Cc: [ - ] Gary Heine/=TMS/Toyota@toyota;Mike Robinson/=Mobile/Toyota@toyota;Ruben Nieto/=TMS/Toyota@toyota.  
Bcc: [ - ] .  
Subject: Re: Consumer Reports.

Previous file was limited to Tundra; these files provide data for all model/model years.

Scott Stewart/TMS/Toyota  
07/10/2008 03:41 PM  
To Craig Erickson/TMS/Toyota@Toyota  
cc Gary Heine/TMS/Toyota@toyota, Mike Robinson/Mobile/Toyota@toyota, Ruben Nieto/TMS/Toyota@Toyota  
Subject Re: Consumer Reports

Craig,  
Thanks for the support. The list of applicable vehicles are below, I understand that some data may not be available for all model years. As for timing, the paper is currently being put together and reviewed. The information It isn't needed today, but when this can be squeezed in is appreciated.

Thank you,  
Scott Stewart  
Product Engineer - QA Powertrain  
Product Quality & Service Support  
Office: (310) 468-3059  
Fax: (310) 974-5742

Craig Erickson/TMS/Toyota  
07/10/2008 02:29 PM  
To Scott Stewart/TMS/Toyota@Toyota  
cc Gary Heine/TMS/Toyota@toyota, Mike Robinson/Mobile/Toyota@toyota, Ruben Nieto/TMS/Toyota@Toyota  
Subject Re: Consumer Reports

Could you clarify the model years of interest and how soon you need this? We have PP100 data from CR annual surveys for the past 6 years of surveys (2002-2007) which cover 1-10 year-old vehicles. We also we have very brief comments from the 2007 survey. Please keep in mind that CR doesn't specify engine type beyond V6 and V8 and there is no data yet for 08MY Tundra.

Scott Stewart/TMS/Toyota  
07/10/2008 01:46 PM  
To Craig Erickson/TMS/Toyota@Toyota  
cc Gary Heine/TMS/Toyota@Toyota, Mike Robinson/Mobile/Toyota@Toyota

Subject Consumer Reports

Craig,

We are working on an A3 for piston slap and interested in an additional reference to bolster our case. We are hoping that with your resources you can help us find out what Consumer Reports says about the Tundra (2UZ-FE) in relation to engine noise/piston slap and any association with lower scores/resale value. Also if there is any mention of engine noise/piston slap for the 2GR & 3UR vehicles for the 2007MY forward. Think that you can help up with this one?

Thank You,

Scott Stewart

Product Engineer - QA Powertrain

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